



## **CITY OF HAYWARD**

### **AGENDA REPORT**

AGENDA DATE 02/22/00

AGENDA ITEM 6

WORK SESSION ITEM         

**TO:** Mayor and City Council

**FROM:** City Manager

**SUBJECT:** Neighborhood Services

#### **Recommendation:**

It is recommended that the City Council review and comment on this report.

#### **Background/Discussion:**

At the February 15 City Council worksession, staff was asked to prepare an informational report providing an overview of City services offered to the various neighborhoods. With the understanding staff would rely on existing information, it was requested that the report be presented at the February 22 meeting. This agenda report was prepared pursuant to this direction and in recognition of the limited amount of time available to assemble the requested information.

Fundamentally, the City of Hayward exists to render services, some of which are provided to the community as a whole, while others may have a localized focus. It is important to also recognize that some services are organized on a citywide basis, although the benefits are more fully realized at a neighborhood level. For example, public safety departments are structured to render services to the community as a whole, although individual neighborhoods benefit as well.

To expand on this overall point, a review of the adopted budget may be useful. The adopted budget reflects an approved spending plan totaling nearly \$127 million. Of this amount, the general fund represents over \$73 million, enterprise funds equal about \$37 million, with the balance earmarked for internal and other service funds.

In the general fund, police and fire services account for nearly \$43 million. On a consistent basis, in testimony offered at public hearings and community meetings, as well as in opinions expressed in surveys, residents have identified public safety as first priority when it comes to the allocation of local revenues. Consistent with this sentiment, the Council has approved additional police officers and funding to enhance community policing. And as reported by the Chief recently, the community has benefited by a decline in criminal activity. Moreover, officers are working with residents to address issues and problems in their neighborhoods. While more remains to be done, significant progress is underway.

Fire services have been enhanced to better serve Hayward residents. In addition to the construction of a new station downtown to serve the center of town, two other stations were opened the last few years. The opening of Station 7, near Tennyson and Huntwood, and Station 9, near Second and Campus, enabled response times to South and East Hayward to be greatly improved. More recently, the department added paramedics to engine companies to provide enhanced emergency assistance to those in need. Finally, in recognition that Hayward is "earthquake country", this department is charged with the task of helping residents prepare for earthquakes. This is being done through the formation of community emergency response teams. One such team was formed last year, and another is underway this year.

Neighborhoods have also seen an array of capital projects. Attachment A reflects excerpts from recent Capital Improvement Program (CIP) Budgets. A few items contained in the attachment are worth noting. Sidewalks are often mentioned as a concern to residents. It is noteworthy that in the last five years, some \$2 million have been spent repairing sidewalks in various neighborhoods. Later this year the Council will consider a comprehensive repair program to address this problem on an ongoing basis.

Clearly, traffic is a major concern in this City. This has been addressed in a number of ways. A circulation element to the general plan was adopted by the City Council in 1998. Recent years have seen major street repairs and construction as well, including D Street, between Grand and Second; West A Street, between I-880 and Hesperian; and B Street, between Foothill and Kelly. Further, funds were budgeted to install speed humps and traffic signals at specific locations, and the Council adopted new criteria making it easier for stop signs to be installed in neighborhood streets. Finally, bicycle lanes and wheelchair access ramps have also been funded through the CIP budget, as have requests for additional street lights in residential neighborhoods.

In addition to CIP-funded projects, a number of neighborhoods have benefited from the Neighborhood Focus Program approved by the City Council several years ago. As the Council will recall, this program involves a coordinated effort by all City departments to address issues, such as deteriorating infrastructure, tree trimming, traffic concerns, community preservation concerns, and criminal activity. Areas that have benefited from this program include the Longwood-Winton Grove, Schafer Park, Dixon-South Hayward BART area and East Happyland neighborhoods. This program is ongoing.

Clearly, a community is more than roads and sidewalks. It also includes elements often described as involving quality of life. In this regard, \$1 million were earmarked to expand the Weekes branch library to better serve residents and students of South Hayward. Also, as a result of an improved economy, additional funds were provided to increase the purchase of books and material, to provide limited increase in hours at Weekes, and to provide a new automation system at both the main and branch libraries, resulting in access to the internet and an improved cataloguing system.

Other quality of life initiatives have included dedication of Newman Park and Giuliani Plaza in the downtown, and funding for an enlarged golf course and park in conjunction with the Twin Bridges residential project. In addition, the Council approved HARD's request for use of park in lieu funds to improve many neighborhood parks. Some \$600,000 has been earmarked for this purpose, resulting in new and improved parks and play equipment at, for example, the following park sites: Gansberger, Rancho Arroyo, Ruus, Eldridge and Sorendale. Major gateways into the City have also received attention, as evidenced by the new landscape in the Foothill median, the start of the undergrounding of utilities along Mission Blvd, and the proposed Mt. Eden Sports Park, which should be available for play within the next couple of years.

Another way in which neighborhood issues have been addressed is through increased community preservation staffing. This has enabled a proactive approach to address, for instance, illegal signs, graffiti, weeds and the lack of maintenance of private property.

From a planning perspective, some 16-neighborhood plans were prepared by task forces and ultimately approved by the Council. These plans were responsible for changes in land uses to reflect the views of the residents of the particular neighborhood under study. This process also identified a number of projects that subsequently found their way into the CIP budget.

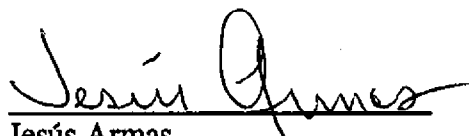
Needs of the community in general and neighborhoods in particular have also been addressed through the annual allocation of social service and Community Development Block Grant funds.

Since fiscal year 1994-95, the Council has approved the expenditure of CDBG funds totaling some \$12.5 million. Some highlights in CDBG funding include approximately \$3.8 million to rehabilitate existing housing units, and repair mobile homes, while about \$900,000 has been spent as part of the first time homeowners program. Over \$300,000 were provided to the school district to obtain portables to offer child care services. Funding was also provided to numerous non-profit organizations, including the Eden Youth Center, FESCO, Human Outreach Agency, Eden Area YMCA and the Boys and Girls Club, to cite a few examples.

Social service funding has also been significant. Since 1994-95, the Council has budgeted \$2.3 million for the delivery of various social services. Whether it has been shelter for the homeless, after school programs for the young, or counseling services for those in need, this source of funding has enabled the City to help non-profit agencies provide many critical services to Hayward residents

Finally, much of what is described in this report has been possible because of prudent fiscal planning combined with an upturn in the economy. Without question, an improved local economy has enabled the City to use the growth in local revenues to improve our neighborhoods. A number of streets and sidewalks have been repaired, major gateways into the City have been enhanced, and new open space and greenbelt areas have been established.

Clearly, more remains to be done, but this reinvestment in the neighborhoods is generating positive results.

  
Jesús Armas

Attachment A: Capital Improvement Projects Related to City Neighborhoods

## **ATTACHMENT A**

### **CAPITAL IMPROVEMENT PROJECTS RELATED TO CITY NEIGHBORHOODS**

In the current fiscal year, 1999-2000 projects either under design or construction include:

- Expansion of the Weekes Branch Library (\$1,100,000), which will expand the library by 3300 square feet to provide more seating and meeting room space.
- Orchard Pavement Rehabilitation (\$280,000), which will construct curb, gutter, and sidewalk and install street trees between Soto Road and Muir Street.
- Mission Boulevard Undergrounding and Street Lighting (\$302,000), which undergrounds overhead lines and installs street lights from Overhill Drive to Arrowhead Way.
- Hesperian/Aldengate Traffic Signal (\$150,000), which installs a traffic signal at this intersection.
- "B" Street Rehabilitation (\$2,150,000), which reconstructed tree-damaged sidewalks, curbs, and gutters; reconstructed the pavement, and planted new street trees between Foothill and Kelly.
- Soto Road Bicycle Lane (\$225,000), which will construct curb, gutter, and sidewalk and bike lanes between Winton Avenue and Harder Road.
- Civic/Hayward Traffic Signal (\$185,000), which will install a traffic signal at this intersection.
- Meek Avenue Sanitary Sewer (1,133,000), which will replace the sewer line along Burbank, "C" Street, Filbert, and Meek between "B" Street and "D" Street.
- Water Main Replacements on Sixth, "C", Ward, Main, Cedar, and Madrone (\$616,000).

In fiscal year 1998-1999, projects constructed within neighborhoods include

- "D" Street Phase II (\$8,543,000), which constructed new street improvements from Grand Avenue to Second Street.
- Fire Station No. 9 near Second and Campus (\$710,000)
- Winton Avenue (\$201,000), which installed curb, gutter, and sidewalk between Park and Grand.
- Soto Road (\$70,000), which installed curb, gutter, and sidewalk near Orchard

- Foothill Median Landscaping (\$415,000), which installed median landscaping between Hazel and Grove.
- Ruus Road Sanitary Sewer (\$1,550,000), which installed a new sewer main between Northfield Drive and Industrial Parkway West.
- Tiegen Drive Sewer Replacement (\$99,000), which will rehabilitate the existing sewer in Tiegen Drive.
- Fairway Park Water Line Replacement (\$1,150,000), which installed new water mains in streets bounded by Revere, Pulaski, Carroll, and Teddy.
- Briergate Drainage Improvements (\$250,000), which constructed additional drainage improvements to protect adjacent neighborhoods
- Faircliff Drainage Improvements (\$87,000), which constructed additional drainage improvements to protect the adjacent neighborhood.

In fiscal year 1997-1998, projects constructed within neighborhoods include:

- Fire Station 7 (\$1,291,000) near Huntwood and Lustig.
- West "A" Street (\$5,456,000), which installed curb, gutters, sidewalk, and landscaped median between Hesperian and 880.
- Tyrell Sewer Replacement (\$255,000), which installed a new sewer main between Shepherd and Tennyson.
- Water Main Installation on cul-de-sacs on Durham, Arrowhead & Denton (\$190,000)

In fiscal year 1996-1997, projects constructed within neighborhoods include:

- Tennyson/Tyrell Traffic Signal (\$121,000).
- Water main replacements in Alves, Ellen, Edith, Lily, Groom, Redbud, Simon, Pinedale, High, Sunset, First, Peralta, Grace, Holly, Annette, Lucia, Alondra, "C," and Pearce (\$2,929,000)
- "D" Street Sewer Improvement (\$348,000), which installed a new sewer between Atherton and Second.

Projects that have occurred in all, or several of, the last five fiscal years include:

- Sidewalk Rehabilitation Programs (\$2,034,000), which reconstructed street damaged sidewalks, curbs and gutters, and planted new street trees in all City neighborhoods.
- Pavement Rehabilitation Projects (\$6,147,000), which patched, overlaid, and/or slurry sealed in all City neighborhoods.

- Bicycle Facilities Improvements (\$106,000), which provided bike routes and lanes in ten of the City neighborhoods.
- Wheelchair Ramps (\$450,000), which installed ramps in 15 of the City neighborhoods.
- Speed Humps (\$42,000), which installed speed humps in eight neighborhoods.